

EMERSON QUIET KOOL

OWNER'S MANUAL

PORTABLE AIR CONDITIONER

Please read this manual carefully before operating your appliance and retain it for future reference.



MODEL: EAPC12RD1
EAPC14RD1

THANK YOU!

Congratulations on your purchase and welcome to EMERSON QUIET K00L. Your new EMERSON QUIET K00L Air Conditioner combines high-efficiency operation with portable convenience.

By following the operating and care instructions in this manual, your air conditioner will provide you with many years of reliable service.

INTRODUCTION

IMPORTANT SAFETY INSTRUCTIONS

Basic Safety Precautions	-----	01
Electrical Safety	-----	03

PARTS AND FEATURES

Key Parts and Components	-----	05
Control Panel	-----	06

OPERATING INSTRUCTIONS

Remote Control	-----	09
Using the remote control	-----	10

INSTALLATION INSTRUCTIONS

Preparing for Installation	-----	13
Emptying the Water Collection Tank	-----	15

CARE AND CLEANING

Cleaning	-----	16
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TROUBLESHOOTING

Before Calling for Service	-----	17
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IMPORTANT SAFETY INSTRUCTIONS

READ ALL INSTRUCTIONS BEFORE USE

Your safety and the safety of others are very important. We have provided many important safety messages in this manual and on your appliance. Always read and follow all safety messages.



This is the safety alert symbol.

This symbol alerts you to potential hazards that can hurt you and others.

All safety messages will follow the safety alert symbol and either the word "WARNING" or "CAUTION". These words mean:



WARNING This symbol indicates the possibility of death or serious injury.



CAUTION This symbol indicates the possibility of injury or damage to property.

BASIC SAFETY PRECAUTIONS

WARNING To reduce the risk of fire, electric shock, or injury to persons when using this appliance, follow basic precautions, including the following:

- Do not attempt to repair or replace any part of your air conditioner unless it is specifically recommended in this manual. All other services should be referred to a qualified technician.
- If the power cord becomes worn or damaged, the cord should only be replaced by a qualified service technician using genuine replacement parts.
- The air conditioner should be plugged into its own grounded circuit (15 Amp, 60 Hz, 115 V AC circuit).
- Do not plug other appliances into the same outlet; it can overload the circuit and cause a fire or electric shock.
- Do not remove the round grounding prong from the plug. It can result in a risk of electric shock.
- This appliance is not designed for use by young children. Young children should be supervised to ensure that they do not play with or climb on the unit.
- Be sure all packaging materials are removed from the appliance before use.
- Do not disassemble or modify the appliance or the power cord. It can cause a risk of electric shock or fire.
- Do not place the power cord or appliance near a heater, radiator, or other heat sources. It can cause a risk of electric shock or fire.
- Do not use this or any appliance near flammable gases or liquids or other combustibles, such as gasoline, benzene, thinner, etc. It can cause a risk of electric shock or fire.
- Make sure the power cord is plugged firmly and completely into the outlet. Failure to do so can cause a risk of electric shock or fire.

IMPORTANT SAFETY INSTRUCTIONS

READ ALL INSTRUCTIONS BEFORE USE

- Do not start or stop this appliance by plugging in or unplugging the power cord. It can cause a risk of electric shock.
- If the appliance is making unusual sounds or is emitting smoke or an unusual odour, turn it off and unplug it immediately. Failure to do so can cause a risk of electric shock or fire.
- Do not use if the electrical socket is loose or damaged. It can cause a risk of electric shock or fire.
- Do not operate with wet hands. It can cause a risk of electric shock or fire.
- Do not use this or any electrical appliance if you smell gas. It can cause a risk of fire or explosion.

- Turn off and unplug the air conditioner before cleaning to avoid the risk of electric shock.
- Do not clean the unit with water. Water can enter the unit and damage the insulation, creating a shock hazard. If water enters the unit, unplug it immediately and contact Customer Service. It can cause a risk of electric shock.
- To avoid possible cuts, avoid contacting the metal parts of the air conditioner when removing or reinstalling the filter. It can cause a risk of personal injury.
- Do not block the air inlet or outlet of the appliance. Reduced airflow will result in poor performance and could damage the unit.
- Always grasp the plug when plugging in or unplugging the appliance. Never unplug by pulling on the cord. It can cause a risk of electric shock and damage.
- Always turn off and unplug the appliance when it will not be used for extended periods of time. This conserves energy and reduces the chance of accidents.
- Install the appliance on a sturdy, level floor capable of supporting up to 110 lbs (50 kg). Installation on a weak or uneven floor can result in the risk of property damage and personal injury.
- Always get the help of a second person to lift or move the air conditioner.
- Secure the wheels with wheel locks to prevent the air conditioner from rolling on smooth floors.
- Make sure the appliance is the correct size for the area you wish to use the air conditioner. Using an appliance that is the wrong size can waste energy and damage the unit.
- Close all doors and windows to the room for most efficient operation.
- To prevent damage to the surface finish, use only a soft cloth to clean the air conditioner. Do not use wax, thinner, or a strong detergent.
- To prevent spills and property damage, be sure to drain the appliance properly.
- To prevent the coils from freezing, do not operate the appliance if the room temperature is lower than 41°F (5°C).
- Do not position the air conditioner so that pets or house plants are exposed to the direct air flow. It can cause a risk of injury to pets or house plants.
- This air conditioner is designed for normal household use only.
- Do not drink the water from the drain pan. Dispose of it properly outdoors or down the drain.
- Do not operate appliance without the filter securely in place. Operation without the filter could damage the unit.
- Clean the filter every two weeks, or more often if needed.

ELECTRICAL SAFETY

⚠ WARNING - Electric Shock Hazard

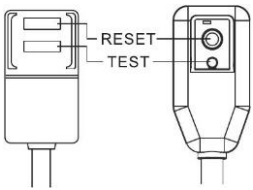
- **Failure to follow these instructions can result in death, fire, or electrical shock.**
- **This unit must be properly grounded.**
- **Do not, under any circumstances, cut or remove the ground prong.**
- **If you do not have a properly grounded outlet, or if there is any doubt that the outlet is not properly grounded, a qualified electrician should check the outlet and circuit, and, if necessary, install a properly grounded outlet.**
- **This air conditioner must be plugged into a grounded 60 Hz, 115 VAC outlet protected by a 13-amp time delay fuse or circuit breaker.**
- **Do not alter or modify the plug or cord of this air conditioner. If the power cord becomes worn or damaged, the cord should only be replaced by a qualified service technician using genuine replacement parts.**
- **Do not use with an extension cord.**

IMPORTANT SAFETY INSTRUCTIONS

READ ALL INSTRUCTIONS BEFORE USE

ELECTRICAL SAFETY

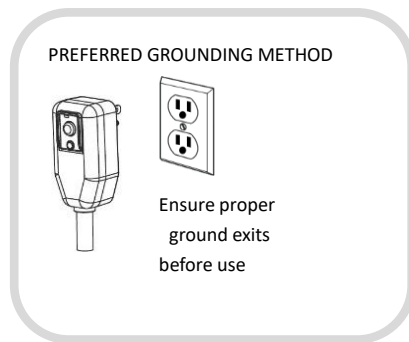
BUILT-IN CIRCUIT BREAKER



For additional safety, the power cord features a built-in circuit breaker. Test and reset buttons are provided on the plug case.

The circuit breaker should be tested periodically by pressing the TEST button. If it does not cause the circuit breaker to trip, or if the RESET button will not stay engaged, unplug the air Conditioner immediately and contact your EMERSON QUIET KOOL service technician.

Note: Your unit's power cord and plug may differ from the above illustrations.



Due to potential safety hazards, the use of an adapter plug is strongly discouraged.

Please note that the use of adapter plugs is strictly prohibited in Canada.

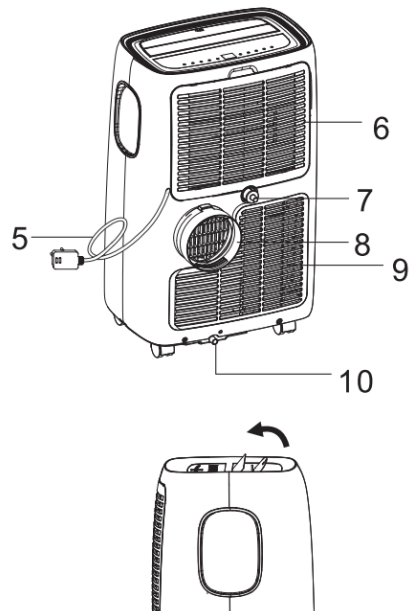
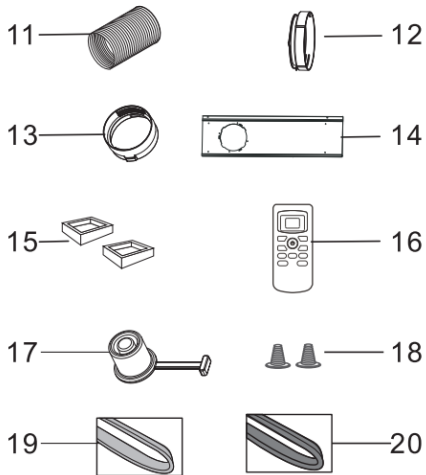
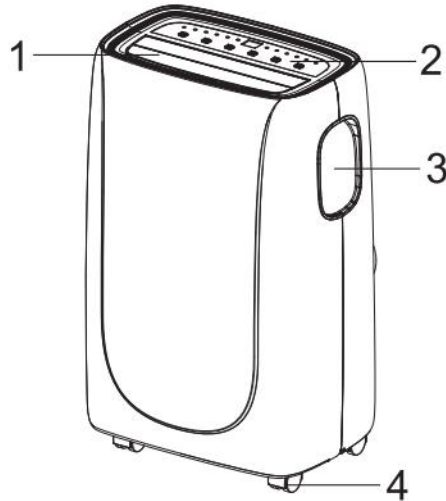
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SAVE THESE INSTRUCTIONS

PARTS AND FEATURES

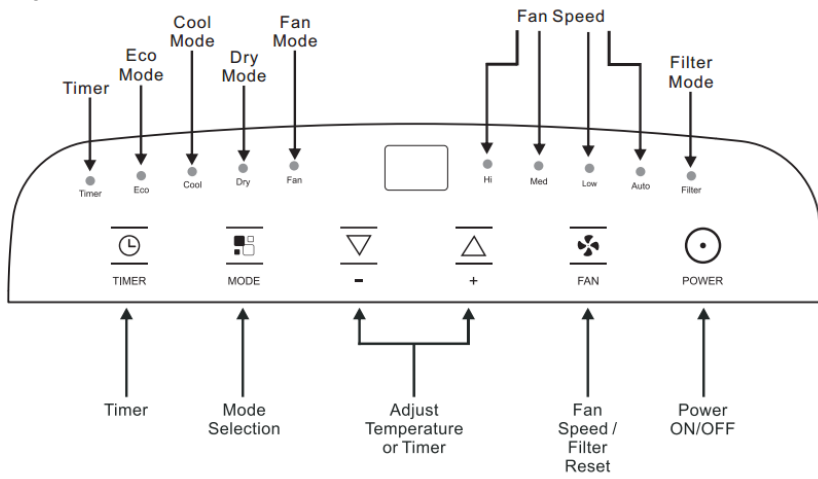
KEY PARTS AND COMPONENTS

1. Air Outlet Grill
2. Control Panel
3. Carrying Handle
4. Casters/wheels
5. Power cord
6. Air Filter
7. Middle drainage port
8. Air Exhaust
9. Air Intake Grill
10. Condensation Drain hole
11. Exhaust Hose
12. Window Kit Adapter
13. Exhaust hose connector
14. Window Kit
15. Caster Locks
16. Remote Controller
17. Rubber plug
18. Screws
19. Foam seal type1
20. Foam seal type2
21. Product manual (Not shown)



PARTS AND FEATURES

CONTROL PANEL

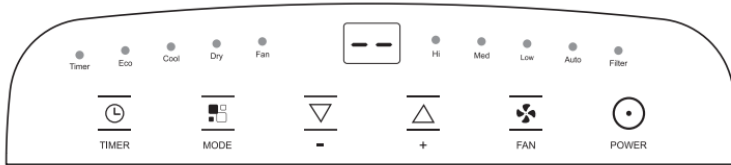


CONTROL PANEL

Power On and Off

Plug into the main socket. The "--" icon will appear on the display as shown below.

Press the POWER button once to turn the unit on. Press the POWER button once more to turn the unit off.



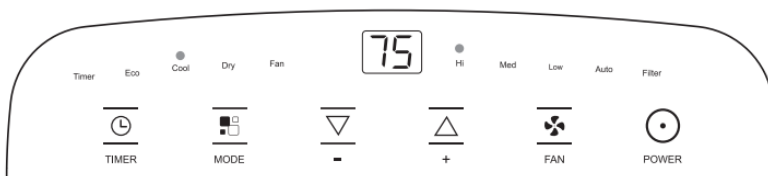
Cool Mode

Press the POWER button to turn the unit on.

Press the MODE button until the Cool mode indicator is lit.

Press the Fan speed button to select fan speed; the fan speed indicator will be lit. You can choose a setting in the following sequence: HI, MED, LOW, AUTO.

Press the "▼" or "▲" button to select desired temperature.

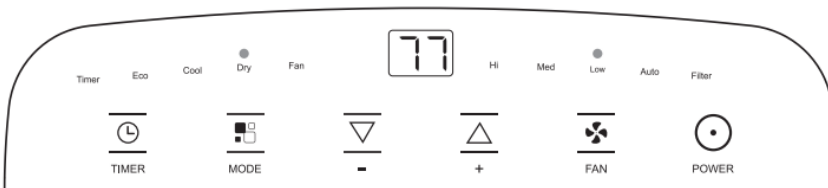


PARTS AND FEATURES

Dry mode

Press the "mode" button until the Dry mode indicator is lit. The screen displays the room temperature. At the same time, the "low" fan indicator will light up.

Note: In this mode, fan speed cannot be selected.



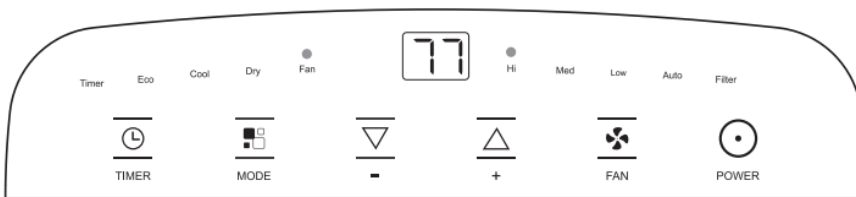
Fan mode

Press the "mode" button until the Fan mode indicator is lit.

In this mode, you can select fan speed "hi", "med", "low", or "auto".

The screen displays room temperature.

Note: In this mode, the air exhaust hose does not need to be connected.



ECO mode

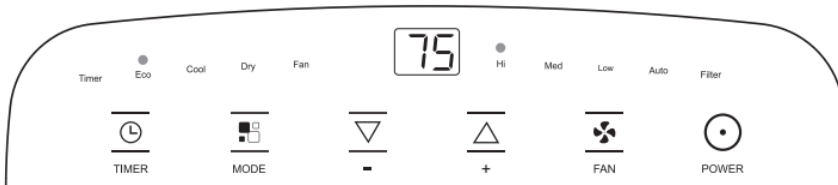
Press the "mode" button until the ECO mode indicator is lit.

Press the Fan speed button to select fan speed; the fan speed indicator will be lit. You can choose a setting in the following sequence: HI, MED, LOW, AUTO.

Press the "▼" or "▲" button to select desired temperature.

A few seconds after you set the temperature, the screen will display the room temperature.

Note: The unit will run in energy saver (ECO) mode when used for the first time. In this mode, the fan will continue to run for 3 minutes after the compressor shuts off. The fan then cycles on for 90 seconds at 10-minute intervals until the room temperature is above the set temperature, at which time the compressor turns back on.



PARTS AND FEATURES

Timer mode

The timer allows the user to program the air conditioner starting time or shutoff time.

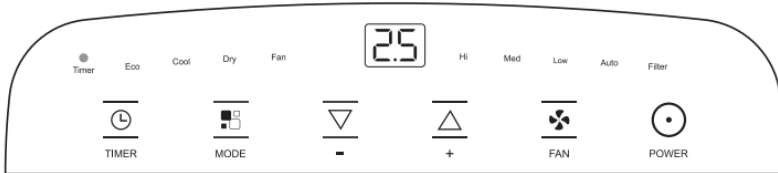
Timer ON setting

Plug in the unit; it will go in Standby mode.

Press the "timer" button, then the Timer indicator and number of hours on the screen will flash. Tap or hold the UP arrow (▲) or the DOWN arrow (▼) to change starting time, in 0.5 hour increments up to 10 hours, then in 1 hour increments up to 24 hours.

After 5 seconds, the timer indicator and the display stop flashing. The control will count down the time remaining until startup. Once timer countdown is finished, the air conditioner will start operating under its previous settings.

To cancel the setting, press the "timer" button again. The timer indicator will switch off.



Timer OFF setting

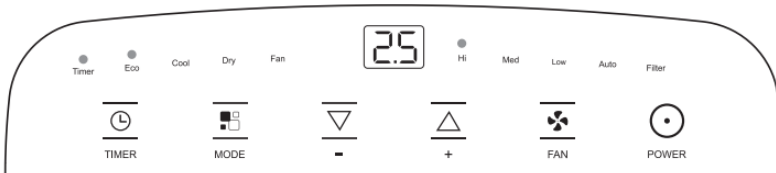
You can program the air conditioner's shutoff time with the Timer OFF function.

Press the "timer" button, then the Timer indicator and number of hours on the screen will flash.

Tap or hold the UP arrow (▲) or the DOWN arrow (▼) to change shut-off time, in 0.5 hour increments up to 10 hours, then in 1 hour increments up to 24 hours.

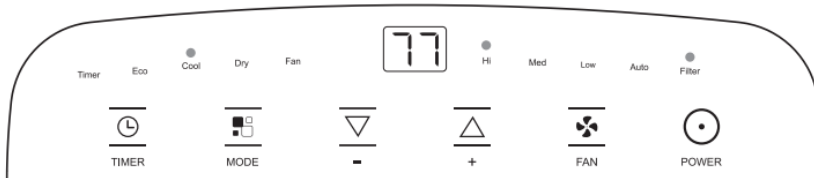
After 5 seconds, the Timer indicator and the display stop flashing. The display shows the time remaining until the unit shuts down.

To cancel the setting, press the "timer" button again. The timer indicator will switch off.

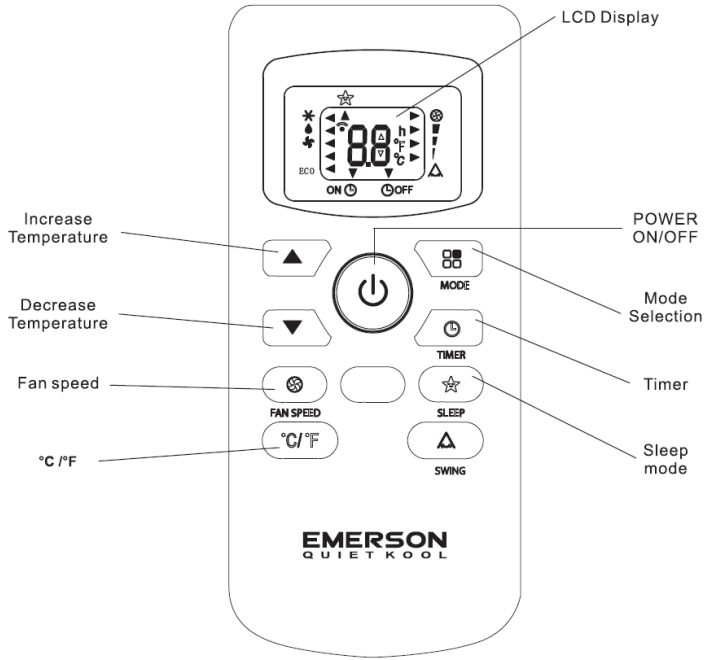


Filter Reset

This feature is a reminder to clean the Air Filter (See Care and Cleaning) for more efficient operation. The filter indicator will illuminate after 250 hours of operation. To reset the function after cleaning the filter, hold the "fan speed" button for 5 seconds; the "filter" indicator will go off.



REMOTE CONTROL FEATURES

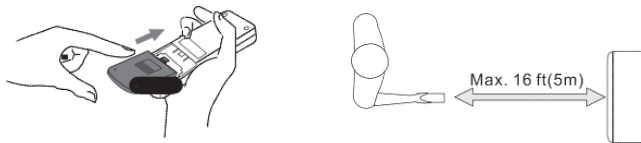


INSERTING OR REPLACING THE BATTERIES

Remove the cover at the back of the remote control. Replace the old batteries with two new "AAA" 1.5V batteries, inserting them according to the polarity (see the instructions inside the battery compartment). Replace the cover.

Point the remote control at the control panel on the unit. The remote control must be no more than 16 ft (5 metres) away from the unit, without obstacles between the remote control and the unit.

The remote control must be handled with extreme care. Do not drop it or expose it to direct sunlight or sources of heat.



If the remote control is replaced or discarded, the batteries must be removed and disposed of in accordance with current recycling legislation as they are harmful to the environment.

Do not mix old and new batteries. Do not mix alkaline, standard (carbon-zinc), nickel-cadmium or rechargeable batteries. Do not dispose of batteries in fire; they may explode or leak. If the remote control will not be used for a certain period of time, remove the batteries.

OPERATING INSTRUCTIONS

USING THE REMOTE CONTROL

TURNING THE UNIT ON

Plug air conditioner into the outlet. Press the POWER button on the remote (when turned on, the unit starts operating in the same mode as when it was turned off).

To switch the unit off, press POWER button again, then remove the plug.

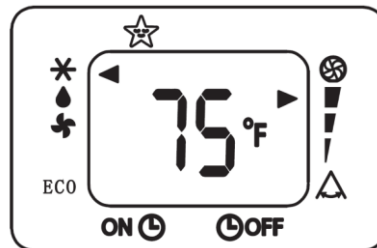
Do NOT switch the unit off by removing the plug.

Always switch it off by pushing on the POWER button and waiting few minutes before removing the plug.

Cool mode

Press the MODE button "☼" until the left side control LCD screen displays an arrow "◀" next to "★".

Press the Fan Speed button "⊙" to choose the desired fan speed; the "▶" indicator will be lit.



You can select fan speed: "Hi", "Med", "Low", and "Auto".

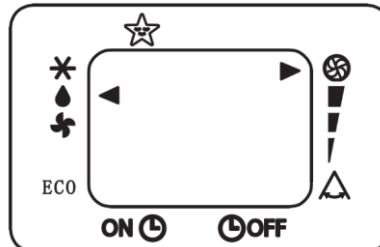


Press the "▼" and "▲" button to choose the temperature you want.

Dry mode

Press the MODE button "☼" until the arrow "◀" appears next to "★".

At the same time, the "▶" indicator appears next to Low speed; other speeds cannot be selected.

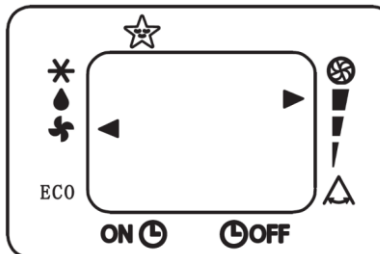


Fan mode

Press the MODE button "☼" until the arrow "◀" appears next to "★".

In this mode, you can select the fan speed: "hi", "med", "low", or "auto" by pressing the Fan speed button.

In this mode, the air exhaust hose does not need to be connected.



OPERATING INSTRUCTIONS

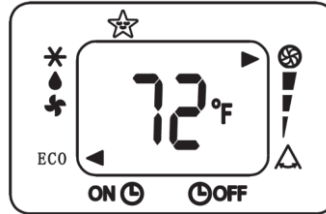
Eco mode

Press the MODE button "☼" until the arrow "◀" appears next to "ECO".

In this mode, you can select fan speed "Hi", "Med", "Low" or "Auto" by pressing the Fan speed button.

Press the "▼" and "▲" button to select desired temperature.

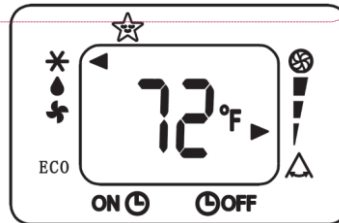
Note: The unit will run in energy saver (ECO) mode when used for the first time. In this mode, the fan will continue to run for 3 minutes after the compressor shuts off. The fan then cycles on for 90 seconds in 10 minute intervals until the room temperature is above the set temperature, at which time the compressor will turn back on.



Sleep mode

When the unit is in Cool, Heat or ECO mode, you can press the "sleep" button to make the unit run in Sleep mode. In this mode, the fan speed will be set as "low" automatically, which cannot be changed.

In Cool or ECO mode the selected temperature will increase by 1°F 60 minutes after the mode is selected. The temperature will then increase by another 1°F after an additional 60 minutes. This new temperature will be maintained for 6 hours before it returns to the originally selected temperature. This ends the Sleep mode and the unit will continue to operate as originally programmed.



Commenté [AA2]: I don't think this appliance has HEAT mode... there aren't any other instructions regarding HEAT mode elsewhere in this manual. Please confirm and remove if necessary.

In Heat mode, the air conditioner will automatically decrease by 1°F per hour in a 3-hour period.

The set temperature will be steady for the next 5 hours, then this mode will be terminated.

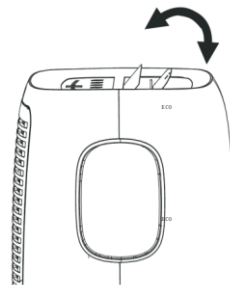
The "Sleep" mode program can be cancelled anytime by pressing the "Sleep", "mode" or "fan speed" button.

Note: In Fan or Dry mode, Sleep mode cannot be set.

Louver Swing Function

Press the "swing" button to enable louver swing function; the arrow "▶" appears next to "Δ". The louver on the top panel will swing up and down.

Press this button again to disable the louver swing function.

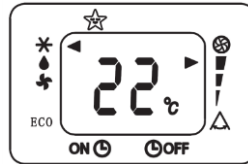


Commenté [AA3]: I don't think this appliance has HEAT mode... there aren't any other instructions regarding HEAT mode elsewhere in this manual. Please confirm and remove if necessary.

OPERATING INSTRUCTIONS

°F/°C Display

Press the °F/°C button to switch temperature display between Fahrenheit and Celsius.



Timer mode

Timer ON setting

Plug the unit into the outlet; the unit will be in Standby mode.

Press the timer button "⏰", the arrow "▼" will "flash above "⏰".

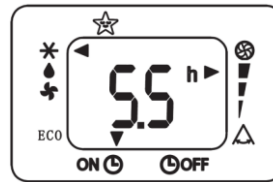
Now select all desired settings for when the unit will switch on (operating mode, fan speed and temperature). Confirm all settings by pressing the timer button "⏰". The time is displayed and the "h" symbol flashes.

Set the time when you want the unit to switch on using the buttons "▲" or "▼"

(from 30 minutes to 24 hours). During the first ten hours, you can select half hour intervals. For times greater than ten hours, one-hour intervals can be selected.

Press the timer button "⏰" again to confirm the start-up time. A beep sounds a countdown of the time left on remote control display. Once the countdown is finished, the unit will start automatically with the settings previously made.

To cancel the timer programming, press the timer button "⏰" again. The unit emits a beep and display returns to standby mode.



Timer OFF setting

While the unit is on, in any mode, it is possible to program its shutdown using the Timer OFF setting.

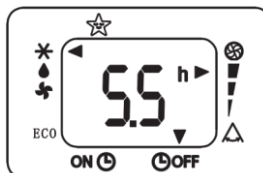
Press the timer button, the arrow "▼" will appear above "⏰" indicator and "h" flash. Press "▲" or "▼" to set the number of hours before the unit shuts off.

Press Timer button again to conform the shutdown time. A beep sounds a countdown of the time left on remote control display.

Once the countdown is finished, the unit will shut down automatically.

To cancel the timer programming, press the timer button again.

The timer indicator switches off.



Error Codes



If the screen on the unit displays "AS", the room temperature sensor has failed.
Contact your authorized EMERSON QUIET KOOL Service Center.



If the screen on the unit displays "ES", the pipe temperature sensor has failed.
Contact your authorized EMERSON QUIET KOOL Service Center.



If the screen on the unit displays "P1", the water collection tank inside the unit may be full.
Refer to the "Drainage Instructions" on Page 16 for instructions on draining excessive water.
If error repeats, contact your authorized EMERSON QUIET KOOL Service Center.

INSTALLATION INSTRUCTIONS

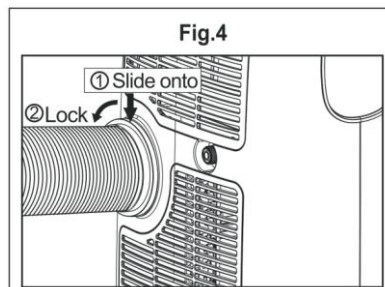
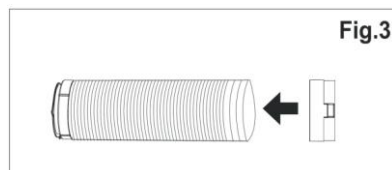
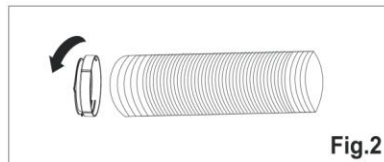
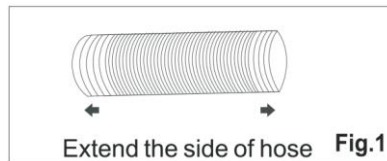
PREPARING FOR INSTALLATION

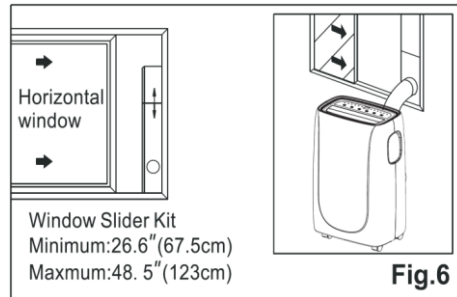
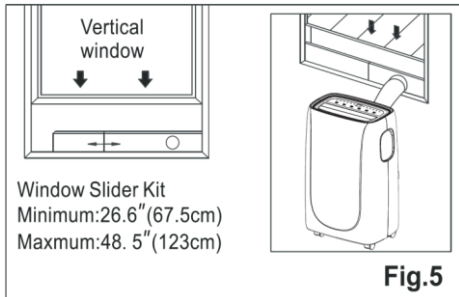
EXHAUSTING HOT AIR

In the Cool Mode, the air conditioning must be placed close to a window opening so that the warm exhaust air can be ducted outside.

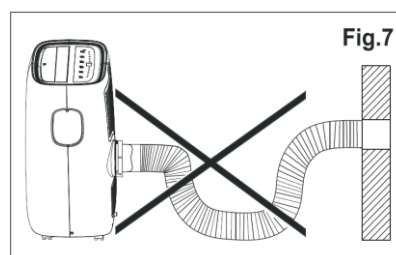
First position unit on a flat floor and make sure there's a minimum of 12" clearance around the unit, and the unit is within the vicinity of a single circuit outlet power source.

1. Extend either side of the hose (Fig.1) and screw the hose to connector A (Fig.2).
2. Extend the other side of the hose and screw it to connector B (Fig.3).
3. Install the connector B into the unit (Fig.4).
4. Affix the connector A into the window slider kit and seal. (Fig.5 & 6)





The hose can be extended from its original length of 15" up to 59", but it is best to keep the length to the minimum required. In addition, make sure that the hose does not have any sharp bends or sags. (Fig.7)



INSTALLATION INSTRUCTIONS

Installation of the window slider panel in a double-hung sash window

1. Cut the foam seals A (adhesive type) to the proper length and attach them to the window and sill. (Fig.8)

2. Open the window sash and place the window slider kit on the window sill (Fig.9). Attach the window slider kit to the window sill. Adjust the length of the window slider kit according to the window's width. Attach two screws on the window slider kit. See Fig.9.

Cut the adjustable window slider kit if the window's width is less than 26.6 inches (Fig.10).

3. Close the window sash securely against the window slider kit. (Fig.11)

4. Drive two 1/2" screws to secure the window slider kit to the window sash. (Fig.11)

5. Secure the window slider kit to the window sill (Fig.11):

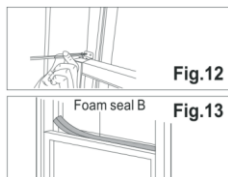
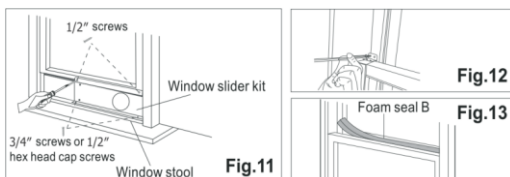
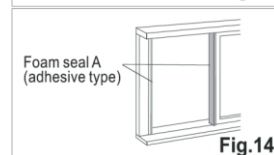
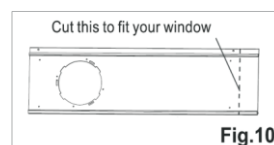
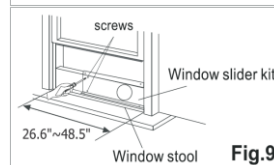
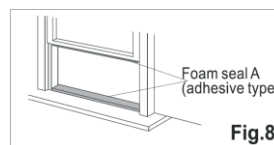
A: For wooden window sill: use 3/4" screws.

B: For vinyl-clad windows: use 1/2" hex head cap screws.

6. To secure lower sash in place, attach right angle sash lock with 1/2" (12.7 mm) screw as shown (Fig.12).

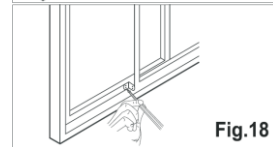
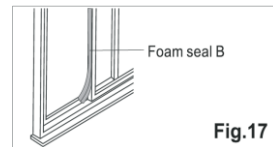
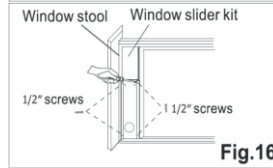
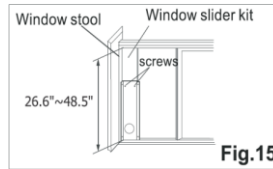
NOTE: It is difficult to lock the windows with the sash lock for vinyl-clad windows; you can use lock by window itself.

7. Cut the foam seal B to an appropriate length and seal the open gap between the top window sash and outer window sash, as shown in Fig.13.



Installation in a sliding sash window

1. Cut the foam seals A (adhesive type) to the proper length and attach them to the window and sill. (Fig.14)
2. Open the window sash and place the window slider kit on the window sill (Fig.15). Attach the window slider kit to the window sill. Adjust the length of the window slider kit according to the window's width. Attach two screws on the window slider kit. See Fig.15.
3. Close the window sash securely against the window slider kit. (Fig.16)
4. Drive two 1/2" screws to secure the window slider kit to the window sash. (Fig.16)
5. Drive two 3/4" screws to secure the window slider kit to the window sill. (Fig.16)
6. Cut the foam seal B to an appropriate length and seal the open gap between the sliding sash and outer window sash, as shown in (Fig.17).
6. To secure sliding sash in place, attach right angle sash lock with 1/2" (12.7 mm) screw as shown (Fig.18).



INSTALLATION INSTRUCTIONS

Continuous Drainage

Under the DRY mode, you will need a garden hose (sold separately) to drain the condensate from the unit. Follow the steps below:

- Unscrew the cap on continuous drain outlet (Fig.20).
- Connect one end of the garden hose (sold separately) to the drain outlet, then lead the other end into a drain that is lower than the unit (Fig.21).

Figure 20

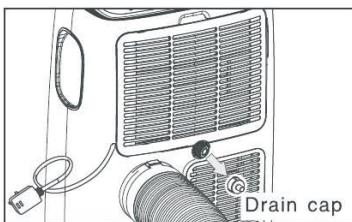
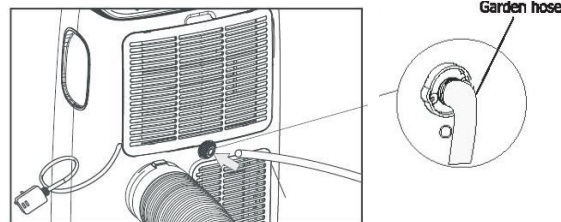


Figure 21



NOTE

- Condensate may flow out after removing the drain cap, if the unit is running in Cool or ECO mode. When you want to remove the garden hose, prepare a drip tray (not supplied) to collect the condensate from the drain outlet.
- Make sure that the height of the drain and section of the drain hose are not located higher than the drain outlet on the air conditioner, or the continuous drainage may not work properly.
- In Cool or ECO mode, it is recommended to disable continuous drainage by replacing the drain cap onto the drain outlet, to reach maximum performance.

Figure 22

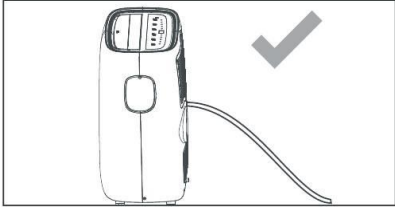
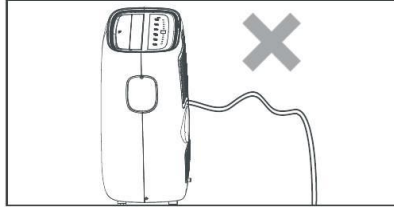


Figure 23



Emptying the condensate residue inside the unit during winter storage.

Place a drip tray (not supplied) under the Continuous drain outlet, then remove the drain cap to allow the excess condensate to flow into the drip tray. Replace the drain cap on the drain outlet when no condensate flows out.

Put the drip tray under the bottom drain outlet, then remove the rubber stopper from the drain outlet to allow the condensate to flow into the drip tray.

If your drip tray can't hold all condensate, a number of refills will be needed. Replace the drain cap onto the bottom drain outlet when no condensate flows out.

Note: To ensure all condensate residue has been removed, tilt the unit by lifting it slightly upwards from the front until no more condensate comes out from the drain outlet.

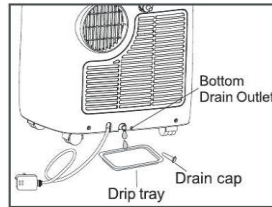


Figure 24

CARE AND CLEANING

Cleaning

Clean your air conditioner occasionally to keep it looking new. Be sure to unplug the unit before cleaning to prevent shock or fire hazards.

CLEANING THE UNIT

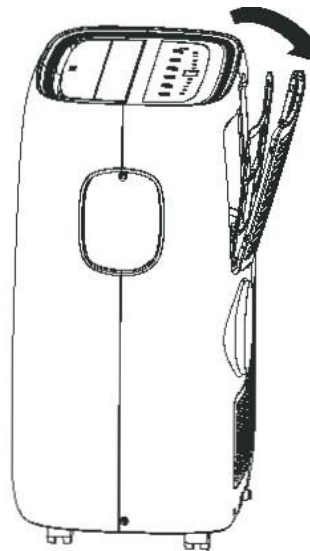
The cabinet and front may be dusted with an oil-free cloth or washed with a cloth dampened in a solution of warm water and mild liquid dishwashing detergent.

Never use harsh cleaners, wax or polish on the cabinet enclosure.

Be sure to wring excess water from the cloth before wiping around the controls. Excess water in or around the controls may cause damage to the air conditioner.

CLEANING THE FILTERS

To keep your air conditioner working efficiently, you should clean the filters every week of operation. Grasp the upper panel tab and take off the filter, located behind the grill of the back panel as shown.



Wash the filter using liquid dishwashing detergent and warm water. Rinse filter thoroughly. Gently shake excess water from the filter. Be sure filter is thoroughly dry before replacing. Or, instead of washing you may vacuum the filter clean. Replace the filter once it is fully dry.

Winter Storage

If the air conditioner will not be used for an extended period of time:

1. Drain the water collection tank completely and leave the bottom drain cap and rubber plug open for an extended period of time, to allow any residual water to drain out. Once the tank is completely drained and no more water flows out, reinstall the rubber plug and cap.
2. Remove and clean the filter, allow it to dry completely, then reinstall it.
3. Remove the batteries from the remote control.
4. Store the air conditioner in a cool & dry location, away from direct sunlight, extreme temperatures and excessive dust.

Before using the air conditioner again:

1. Make sure the filter and drain cap are in place.
2. Check the cord to make sure it is in good condition, without cracks or damage.
3. Place new batteries in the remote control.
4. Install the air conditioner as described in the Installation Instructions.

TROUBLESHOOTING

BEFORE CALLING FOR SERVICE

Before you call for service, review this list. It may save you time and expense.

Problem	Possible Causes	Solutions
Air conditioner will not start	<ul style="list-style-type: none"> The air conditioner plug is not completely inserted into the outlet. 	<ul style="list-style-type: none"> Make sure electrical plug is plugged completely into a live, properly grounded outlet.
	<ul style="list-style-type: none"> The fuse is blown or the circuit breaker has tripped. 	<ul style="list-style-type: none"> Replace the fuse or reset the circuit breaker. Make sure that there are no other appliances on the same circuit.
	<ul style="list-style-type: none"> Power failure 	<ul style="list-style-type: none"> If a power failure occurs, turn the power OFF. When power is restored, wait 3 minutes before restarting the air conditioner.
	<ul style="list-style-type: none"> " FE " appears in the display 	<ul style="list-style-type: none"> The water collection tank is full. Drain the tank and reset your settings. See the Care and Cleaning section.
	<ul style="list-style-type: none"> Room temperature is less than the set temperature. 	<ul style="list-style-type: none"> This is normal. The air conditioner automatically shuts off when the room temperature is equivalent or lower than the set temperature (in cool mode). Adjust the temperature setting if needed.
Air conditioner does not cool properly	<ul style="list-style-type: none"> Airflow is restricted. 	<ul style="list-style-type: none"> Make sure there is sufficient clearance around the air conditioner and that the air inlet and outlet are not blocked.
	<ul style="list-style-type: none"> The air filter is dirty. 	<ul style="list-style-type: none"> Clean the air filter at least every two weeks. See the Care and Cleaning section.
	<ul style="list-style-type: none"> The room is very hot, or not enough time allowed for cooling. 	<ul style="list-style-type: none"> When first turned on, allow the air conditioner sufficient time to cool the room.
	<ul style="list-style-type: none"> Cold air is escaping. 	<ul style="list-style-type: none"> Check for open furnace, floor registers, cold air returns ,open windows or doors.
	<ul style="list-style-type: none"> Cooling coils have iced up. 	<ul style="list-style-type: none"> In especially cool, humid weather and when the air conditioner is running frequently or for extended periods, ice can form on the cooling coils, blocking airflow. It is normal; select a higher temperature and the High fan speed.
Air conditioner runs too often or too long	<ul style="list-style-type: none"> Area to be cooled is too large for the air conditioner. 	<ul style="list-style-type: none"> Consult your dealer for the air conditioner capacity necessary to cool the desired area.
	<ul style="list-style-type: none"> Doors or windows are open 	<ul style="list-style-type: none"> Make sure doors and windows are closed.

For any questions or Technical Support,
 Please call customer service:1-844-882-2622
 Or email: serviceweb@canac.ca